



QUALITY POLICY STATEMENT

The Company is committed to supplying products and services which exceed the needs and expectations of our customers and satisfy any related regulatory and statutory requirements. The Company is also committed to continually improving the effectiveness of its Quality Management System to ensure an increasing level of customer satisfaction.

In order to meet these commitments the Company maintains a Quality Management System, which complies with the requirements of the latest edition of BS EN ISO 9001 and the requirements of any applicable European Union Construction Product Regulations.

Executive management defines and communicates appropriate and measurable quality objectives, in line with the Company quality policy, covering all areas of the organisation. The degree to which these objectives are met and their ongoing suitability are reviewed by executive management at regular management review meetings. Executive management ensures that all sufficient resources are provided so that quality objectives can be met.

The Company quality policy will be reviewed at regular Management review meetings to ensure the continuing suitability of the policy in meeting the Company's aims with regard to quality.

Everyone within the Company is responsible for playing their part in ensuring quality objectives are achieved and customer satisfaction is enhanced.

The future of both the Company and its employees depends on satisfied customers, ensuring ongoing business and the attraction of new customers by reputation and the demonstration of ability.

A handwritten signature in blue ink, appearing to read 'S.G.H.', written over a dotted line.

Syd Griffiths
Group Managing Director, MiTek Europe and Africa

Date: 14-03-2016